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News Release

Disaster Recovery Center Hours Change in Nebraska

LINCOLN, Neb. – Beginning on Monday, May 6, the State of Nebraska and FEMA Disaster Recovery Centers (DRC) will change hours in Dodge and Sarpy counties.

DODGE COUNTY

Fremont Learning Center
130 E 9th Street
Fremont, NE 68025
New Hours – Monday – Saturday
9 a.m. to 6 p.m. CDT

SARPY COUNTY

Twin Creek
3802 Raynor Parkway, Suite 201
Bellevue, NE 68123
New Hours – Monday – Saturday
9 a.m. to 6 p.m. CDT

Survivors can visit any open Nebraska DRC. To find locations online: FEMA.gov/DRC or call the Disaster Assistance Helpline at 800-621-3362 or 800-462-7585 (TTY).

FEMA and the U.S. Small Business Administration (SBA) recovery specialists provide information on available services, explain assistance programs and help survivors complete or check the status of their applications. They can provide referrals and help with appeals. Centers are equipped with captioned phones, video remote interpreting and assistive listening devices.

Nebraska homeowners, renters and business owners in Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation may apply for assistance for uninsured and underinsured damage and losses resulting from severe winter storm, straight-line winds and flooding.

How to Register with FEMA:

- Online, visit www.DisasterAssistance.gov.
- On a smart phone, download the FEMA app and click on “disaster resources,” then “apply for assistance online.”
- Call FEMA’s toll-free registration line at **800-621-3362** or **800-462-7585 (TTY)**. Telephone registration is available from 7 a.m. to 10 p.m. CDT seven days a week.
- Visit a Disaster Recovery Center (DRC) and speak to a FEMA specialist. To find the nearest DRC visit: FEMA.gov/DRC, or text **DRC** along with a ZIP code to 43362, or call the Disaster Assistance Helpline at **800-621-3362** or **800-462-7585 (TTY)**.

To help the Recovery Specialists, applicants requesting assistance should bring the following information:

- Social Security number
- Address of the damaged primary residence
- Description of the damage (photos if available)
- Information about insurance coverage
- A current contact telephone number
- An address where you can receive mail
- Bank account and routing numbers for direct deposit of funds

Businesses and residents can visit SBA.gov/disaster, call SBA’s Customer Service Center at **800-659-2955** or email disastercustomerservice@sba.gov. TTY users may call **800-877-8339**.

For more information on Nebraska’s disaster recovery, visit fema.gov/disaster/4420.

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FEMA’s mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362 or 800-462-7585 (TTY). Multilingual operators are available.

The U.S. Small Business Administration is the federal government’s primary source of money for rebuilding disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding; and the cost of replacing lost or disaster-damaged personal property. For more information, contact SBA’s Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may email disastercustomerservice@sba.gov or visit SBA at SBA.gov/disaster.